

August 1, 2022

ClearCube Model CD7722/7724/9722/9724 – Zero Client Discontinuation Notice

Overview:

Effective October 2, 2020 ClearCube is discontinuing the Models CD7722, CD7724, CD9722 and CD9724 Zero Clients. The models will remain on the ClearCube price lists until inventory has been exhausted. Incoming orders with a quantity that exceeds the existing inventory will automatically be filled with the appropriate follow-on zero client models listed below.

Product Transition:

The CD7722 and CD7724 are replaced by the CD7922 and CD7924, respectively. The CD9722 and CD9724 are replaced by the CD9922 and CD9924, respectively. All new units are currently available from ClearCube and our partners. The new replacement models include 2 additional USB ports and our new universal chassis design.

Warranty Support:

ClearCube will honor all existing warranties on the CD7722, CD7724, CD9722 and CD9724 until they expire. During this time, customers will continue to receive full assistance from ClearCube Technical Support.

Marketing Materials:

All references to the CD7722, CD7724, CD9722 and CD9724 will be removed from the product pages and partner portal but will remain on the support site for support issues and driver downloads.

Extended Support added:

Due to the popularity of our models CD7722, CD7724, CD9722 and CD9724 ClearCube will continue to offer support through 12/31/2024. This model was replaced by CD7922,7924,9922 and 9924 which are essentially the same units with an additional 2 USB Ports. If we cannot fix or replace the unit ClearCube will automatically upgrade any device that is covered by our hardware warranty.

Should you have any questions regarding this matter, please do not hesitate to contact me directly 512-652-3410.

Sincerely,

Doug Layne

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