Statement of Volatility

This is a statement about the volatility of customer data on these ClearCube products:

Zero Clients

CD1022	CD2024	CD7012 Zero+	CD7522M	CD7722	CD7924
CD1024	CD5012 Zero+	CD7034 Zero+	CD7524M	CD7724	CD9520
CD1042	CD5014 Zero+	CD7022 Zero+	CD7526	CD7742	CD9522P
CD1044	CD5022 Zero+	CD7024 Zero+	CD7542	CD7744	CD9522M
CD2022	CD5024 Zero+	CD7522P	CD7552	CD7922	CD9524M

Thin Clients

C3Pi+	C4Pi 8gb	CD8806	CD8822	CD8826F	CD8840
C4Pi 2gb	CD8804	CD8811	CD8824	CD8831	CD8841
C4Pi 4gb	CD8805	CD8815	CD8826	CD8832	CD8842

ClientCubes & KVM's

CC NET-2	CC NET-4 SFF	CC NET-4Q	F1DN204KVM-UN-4	F1DN208KVM-UN-3	Cybex SC920
CC NET-4	CC NET-8	F1DN204KVM-UN-3	F1DN204MOD-PP-4		SC985DPH-4
CC NET-4 SFF KM	ClientCube Secure	F1DN204KVM-UNN-4	F1DN208KVM-UN-4		SC945DPHC-400

Blade PCs

A6106SLW	R3161D	R3090D	R3212	M1032W	M1028S
A6108E	R3162D	R3092D		M1034W	M1029D

NUC Mini PC's

DTi5832	DTi3722	DTi7722	DTi51122	DTi71122	DTi71122R
DTi3522	DTi5722	DTiCR822	DTi51142	DTi71142	DTi71142R

Chassis

A3100	R4300CB	F6150-160	RCD4010

Fiber Transceivers & Media Converters

F6150	F6150G	F6151	F6151G

Workstations & Servers

TT1000P	EdgeCube	SmartVDI-100	SmartVDI 110

Host Card Kits

V5422 Dual	V5442 Quad

Zero Clients, ClientCube's, Fiber Transceivers, and Fiber Media Converters

ClearCube zero clients, Belkin KVM/KM switches, Belkin DCUs, fiber transceivers, and fiber media converters use two types of memory to store customer information: volatile (RAM) and non-volatile (NVRAM).

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Zero clients, fiber transceivers, and fiber media converters use RAM to store customer data during normal operation. When the devices are powered off, RAM is erased. This includes processor cache, which is volatile RAM. When power is removed from the devices, all cached data is cleared. RAM is not removable from zero clients, fiber transceivers, or fiber media converters.

NVRAM is not automatically erased when zero clients, fiber transceivers, and fiber media converters are powered off. NVRAM contains the embedded system that performs device functions, contains configuration data, and diagnostic logs. NVRAM is not removable from zero clients, fiber transceivers, or fiber media converters. When zero clients are powered on, configuration and diagnostic data is available from a password-protected, browser-based interface. This interface can be disabled.

Blade PCs, Workstations, Mini PCs, Thin Clients, Chassis, and SmartVDI Servers

ClearCube Blade PCs, Workstations, Mini PCs, Thin Clients, Chassis, and SmartVDI devices use two types of memory to store customer information: volatile (RAM) and/or non-volatile (NVRAM).
RAM is used to store customer data during normal operation. When devices are powered off, RAM is erased. This includes processor cache, which is volatile RAM. When power is removed from a device, all cached data on the processor is cleared.

NVRAM contains system startup and configuration data and is not automatically erased when a device is powered off. There is no externally accessible NVRAM on a device that holds customer data. Clear NVRAM on devices with batteries by momentarily interrupting system battery power. Removing the system battery from its holder interrupts power. Hard Drive, SSD, flash media, embedded flash storage are of various sizes depending on customer configuration. A low-level format can erase the data stored on these types of media.
Sincerely,

Doug Layne

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