



Statement of Volatility

This is a statement about the volatility of customer data on these ClearCube products:

Zero Clients

CD1022/24	CD5022/24 Zero+	CD7032/34T	CD7552	CD7922/24	CD7522P
CD1042/44	CD7022/24 Zero+	CD7522/24M	CD8842/44T	CD9520	
CD2022/24	CD7032/34 Zero+	CD7526	CD7722/24	CD9522P	
CD7032	CD7042/44 Zero+	CD7542	CD7742/44	CD9522/24M	

Thin Clients

C5Pi	C4Pi 8gb	CD8808	CD8840	CD8842/44
C4Pi 2gb	C3Pi+	CD8832	CD8864	CD7042F
C4Pi 4gb	CD8805	CD8816	CD8843	

ClientCubes & KVM's

CC NET-2	CC NET-4 SFF	CC NET-4Q	F1DN204KVM-UN-4	SC945DPHC-400
CC NET-4	CC NET-8	SA-DPN-4Q-P	F1DN204MOD-PP-4	Cybox SC920
CC NET-4 SFF KM	ClientCube Secure	F1DN204KVM-UNN-4	F1DN208KVM-UN-4	SC985DPH-4

Blade PCs

A6112	R3212	M1028S
A6108E	R3092D	M1029D

NUC Mini PC's

DTi5832	DTi3722	DTi7722	DTi71122/42	DTi71360F	DTi71322/42
DTi3522	DTi5722	DTi51122/42	DTi71122/42R	DTi51322/42	

Chassis

A3100	R4300CB	RCD4012	RCD4010
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Fiber Transceivers & Media Converters

F6150	F6150G	F6151	F6151G
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Workstations & Servers

EdgeCube	CAD Elite DS	M4221D	M4111	M3120
M1029D	M1028S	SRW	SRW-C	

Host Card Kits

V5422 Dual	V5442 Quad
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Zero Clients, ClientCube's, Fiber Transceivers, and Fiber Media Converters

ClearCube zero clients, Belkin KVM/KM switches, Belkin DCUs, fiber transceivers, and fiber media converters use two types of memory to store customer information: volatile (RAM) and non-volatile (NVRAM).

Zero clients, fiber transceivers, and fiber media converters use RAM to store customer data during normal operation. When the devices are powered off, RAM is erased. This includes processor cache, which is volatile RAM. When power is removed from the devices, all cached data is cleared. RAM is not removable from zero clients, fiber transceivers, or fiber media converters.

NVRAM is not automatically erased when zero clients, fiber transceivers, and fiber media converters are powered off. NVRAM contains the embedded system that performs device functions, contains configuration data, and diagnostic logs. NVRAM is not removable from zero clients, fiber transceivers, or fiber media converters. When zero clients are powered on, configuration and diagnostic data is available from a password-protected, browser-based interface. This interface can be disabled.

Blade PCs, Workstations, Mini PCs, Thin Clients, Chassis, and SmartVDI Servers

ClearCube Blade PCs, Workstations, Mini PCs, Thin Clients, Chassis, and SmartVDI devices use two types of memory to store customer information: volatile (RAM) and/or non-volatile (NVRAM). RAM is used to store customer data during normal operation. When devices are powered off, RAM is erased. This includes processor cache, which is volatile RAM. When power is removed from a device, all cached data on the processor is cleared.

NVRAM contains system startup and configuration data and is not automatically erased when a device is powered off. There is no externally accessible NVRAM on a device that holds customer data. Clear NVRAM on devices with batteries by momentarily interrupting system battery power. Removing the system battery from its holder interrupts power. Hard Drive, SSD, flash media, embedded flash storage are of various sizes depending on customer configuration. A low-level format can erase the data stored on these types of media.

Sincerely,

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